

# RETURN/COMPLAINT FORM

Choose below whether you want to return or file a complaint. Please complete this form so we can process your request easier and faster. Please send us the products to the following address: PULARYS, Dworcowa 62, 62-400 Słupca, Poland.

**The parcel MUST be sent as "RETURN OF GOODS".**

No.	Name and product code of the item	Quantity
1.		
2.		
3.		
4.		

**Invoice number:**

.....

**Date of purchase:**

.....

**Name and surname:**

.....

**E-mail:**

.....

**Bank account number:**

BIC/SWIFT:

Number:

.....

**Return reason** (you may return the purchased items within 14 working days after the purchase)

Please, help us improve our service and let us know why you are returning the purchased items. This information is voluntary and does not affect your right to withdraw.

- I have received the wrong product
- The product has arrived damaged or in a defective condition
- I regret purchasing this product
- I ordered the wrong product

- The order is an unwanted gift
- The product is not what I expected; please, specify.....  
.....
- Other .....  
.....

**Complaint reason** (after the return time window has passed; we'll address your complaint in 14 working days)

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.....  
*place, date and signature of the customer*