

## FREQUENTLY ASKED QUESTIONS

1. **Does EUREKA Sp. z o.o. comply with the rules and regulations regarding products being introduced to the EU market, regardless of whether the products are sold or distributed?**

Yes, we are fully aware of the regulations that apply in the EU market. Our company operates in accordance with the rules in force because, as a supplier and manufacturer, we prioritise the safety and quality of our products. We realise that compliance with regulations is essential, regardless of how goods are distributed.

2. **How is EUREKA Sp. z o.o. adapting to the new General Product Safety Regulation (GPSR), which came into effect on December 13 2024?**

We are preparing our offer following the new General Product Safety Regulation (GPSR). To increase traceability and transparency, we are introducing additional markings, including a contact email address and unique batch numbers.

3. **How does EUREKA Sp. z o.o. work with the supply chain?**

As a manufacturer, we focus on transparency throughout our products' entire production and shipping process. From the purchase of raw materials to the production process and delivery of finished products, we ensure that every step is carefully documented and available to our customers.

As a direct importer, we ensure full traceability of all products at every stage – from the manufacturer, through logistics, to the end customer. We maintain full transparency and quality thanks to a reliable document flow and strict process control.

4. **How does EUREKA Sp. z o.o. check products according to the current legal requirements (regarding chemicals, labelling, etc.)?**

We systematically check that our products comply with current legal requirements and quality standards. Each product is labelled accordingly to comply with both domestic and EU regulations. Our team monitors legislative changes, which allows us to act in accordance with the latest requirements.

5. **Is EUREKA Sp. z o.o. actively working to minimise substances from the candidate list in all products?**



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Yes, we are taking active steps to minimise the presence of substances on the Candidate List. We focus on innovative, biodegradable packaging and reduce the amount of plastic in our products. We use natural and recycled materials, which demonstrates our commitment to environmental protection and user safety.

**6. Is EUREKA Sp. z o.o. actively working to reduce the environmental impact of its products?**

Environmental protection is a top priority for us. We implement an environmental policy that includes measures for sustainable development, waste reduction and minimising CO2 emissions.

**7. How does EUREKA Sp. z o.o. control the quality of its products and their compliance with legal regulations?**

Our quality control procedures are comprehensive and are carried out on a regular basis. Each product is carefully analysed to ensure that it meets the highest quality standards and legal requirements. Thanks to internal audits and cooperation with certified laboratories, we can guarantee the reliability and safety of our goods.

**8. How do you work on corporate social responsibility (CSR)?**

Corporate social responsibility is the foundation of our business. We carry out projects in the field of sustainable development, support local communities and ensure ethical working conditions throughout the supply chain. Our activities reflect our concern for people, the environment and future generations.

